

## EAST Search History

## EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	26	379/265-266	US-PCPUB; USPAT; USOCR	OR	ON	2010/01/10 14:40
L2	997	379/265.09	US-PCPUB; USPAT; USOCR	OR	ON	2010/01/10 14:40
L3	1248	379/265.02	US-PCPUB; USPAT; USOCR	OR	ON	2010/01/10 14:40
L4	956	379/265.01	US-PCPUB; USPAT; USOCR	OR	ON	2010/01/10 14:40
L5	2003	(719/328) .CCLS	US-PCPUB; USPAT	OR	OFF	2010/01/10 14:40
L6	1075	(719/321) .CCLS	US-PCPUB; USPAT	OR	OFF	2010/01/10 14:40
L7	1433	(719/318) .CCLS	US-PCPUB; USPAT	OR	OFF	2010/01/10 14:40
L8	1886	(709/205) .CCLS	US-PCPUB; USPAT	OR	OFF	2010/01/10 14:40
L9	89	(communication call contact service customer) adj (server service agent center) with (communication device channel) near2 driver same (setting parameter configur\$6 profile)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/10 14:40
L10	350	(communication call contact service customer) adj (service agent center) with (communication device channel) near2 driver	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/10 14:40

L11	31	server with (configur \$3 configuration) near4 (driver ) and (call support) adj (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/10 14:40
L12	11	communication adj server with (configur \$3 configuration) with (table database profile) with (driver channel) and (call support) adj (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/10 14:40
L13	12	communication near2 server with (configur \$3 configuration) with (table database profile) with (driver channel) and (call support) adj (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/10 14:40
L14	54	server with (configur \$3 configuration) with (table database profile) with (driver channel) and (call support) adj (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/10 14:40
L15	99	communication adj server with (call support) adj (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/10 14:40
S604	1	(*6718366").PN.	US-PCPUB; USPAT	OR	OFF	2010/01/08 13:09
S605	280	(configur\$3 configuration) with (table database profile) with (driver channel) and (call support) adj (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/08 13:11
S606	1	(*6697858").PN.	US-PCPUB; USPAT	OR	OFF	2010/01/08 14:58
S607	1	S606 and (configur \$3) with (program software application)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/08 14:59

S608	1	S606 and (configur \$3)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/08 15:01
S609	94	(configur\$3 configuration profile) with (table database) with (fax e \$mail phone channel) with (driver program software application) and (call support) adj (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/08 15:04
S610	50	server with (configur \$3 configuration profile parameter) near2 (driver channel phone telephone fax email e \$mail) with (table database) and (call support) adj (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/08 18:08
S611	264	(configur\$3 configuration profile parameter) near2 (driver channel phone telephone fax email e \$mail) with (table database) and (call support) near2 (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/08 18:16
S612	298	(configur\$3 configuration profile parameter setting) near2 (driver channel phone telephone fax email e \$mail) with (table database) and (call support) near2 (center agent)	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/08 18:18
S613	59	S612 and *ad < "20010331"	US-PCPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2010/01/08 18:18
S614	1	(*6718393") .PN.	US-PCPUB; USPAT	OR	OFF	2010/01/08 20:06

## EAST Search History

S615	7	(*6718393*).URPN	USPAT	OR	ON	2010/01/08 20:07
S616	3	S615 and driver with parameter	USPAT	OR	ON	2010/01/08 20:07
S617	13	driver with parameter with command with (channel e\$mail email fax telephone)	USPAT	OR	ON	2010/01/08 20:08
S618	31	(*5983265*).URPN	USPAT	OR	ON	2010/01/08 20:12

## EAST Search History (Interference)

<This search history is empty>

1/10/10 2:41:06 PM

C:\Documents and Settings\LZhen\My Documents\EAST\workspaces\09823531c.wsp